Device Insurance



Issued for:

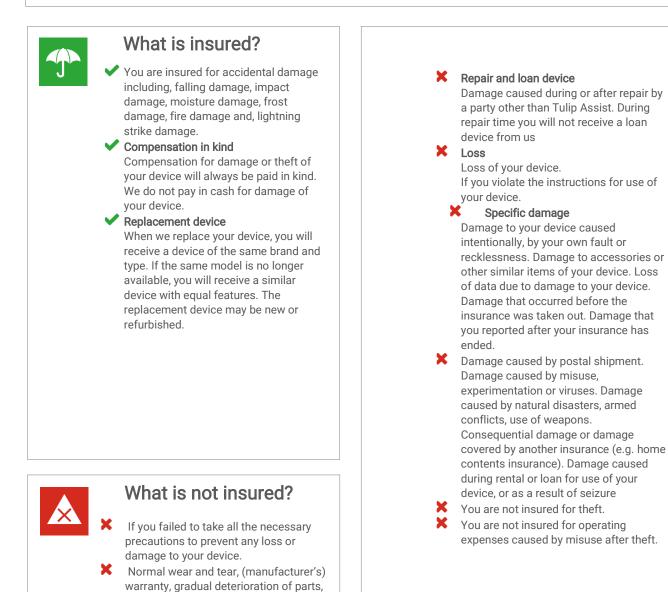
Insurance Product Information Document

Company:	Tulip Assist is the Authorised agent and Distributor of Tulip Assist
	Insurance Limited and acts as a point of contact for this insurance,
	non-life insurer, licence number: 12047135 (NLD)
Product:	Mobile Essential

This document only provides a summary of the key features of the insurance. You will find all the terms and conditions in the policy terms and conditions Mobile Complete.

What is this type of insurance?

With the Mobile Complete policy, you are insured for damage to your device. The insurance covers damage caused by falls, impact, moisture damage, frost damage, fire and lightning damage.



devaluation, cosmetic damage, insufficient maintenance or your own

negligence.

Fraud or deception.

X



Are there any restrictions on cover?

During the term of your insurance, we will pay out a maximum of twice the amount of the purchase value of your device.

Excess

See policy schedule.



Where am I covered?

🗸 World Wide



What are my obligations?

- Payment obligation for premium and excess.
- Report damage to us as soon as reasonably possible or at least within 48 hours after the damage has occurred and in any case during the term of the insurance.
- You must take reasonable care to provide us with complete and accurate answers to questions we ask you at the application stage and throughout the policy term.
- You are expected to take all necessary precautions to prevent any loss or damage to your device.



When and how do I pay?

The costs for your insurance are paid in advance every month and are collected by direct debit. The collection always takes place before the first calendar day of the month.



When does the cover start and end?

Your policy starts when you have received your policy schedule, information sheet and policy conditions from us. Your insurance policy runs for a maximum of 5 years.

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How do I cancel the contract?

You may cancel the 'Mobile Complete' insurance at any time by logging into your account via www.tulipassist.ie/login. Go to the tab 'My Policies' and click on 'Terminate policy' to cancel your 'Mobile Complete' insurance. We work with a 30-day notice period outside of the 14-day cooling-off period. You can also cancel the contract via info@tulipassist.ie or via +(353)1800832377.